

## **Wireless 911 Services**

### **Mission:**

Provide citizens and visitors to York County, using wireless telecommunications, with direct access to Emergency Communications through Phase I cellular E-911 services and to support operations as we move forward with state of the art location technology.

### **Goals:**

- Answer wireless E-911 calls and dispatch appropriate personnel/equipment to both emergency and non-emergency calls for service.
- Continue to track E-911 wireless call volume and E-911 wireless calls/personnel cost for 100% reimbursement by the VA Wireless Board.
- To continue to work with the Hampton Roads region and technology vendors to deploy location technology and further enhance our current operation.

### **Implementation Strategies for FY2002:**

- Continue to deploy regional wireless plan to include Phase II location technology.
- Compile wireless E-911 data for reimbursement for Phase II by the State Wireless Board.
- Continue to improve existing programs and training as Wireless Phase II dictates.

### **Budget Issues:**

- In FY2001, a new activity for Wireless E-911 services was created to account for the separate funding from the State. The funding was used for equipment purchases to begin the program and support costs for the Wireless E-911 program. The State funding was transferred from Communications to this activity.
- For FY2002, the anticipated revenue from the State is to cover 1.5 telecommunicator positions for this program.

General Fund Expenditures	FY1998 Actual Expenditures	FY1999 Actual Expenditures	FY2000 Actual Expenditures	FY2001 Original Budget	FY2001 Expected Appropriations	FY2002 Adopted Budget
<b>30358 Wireless 911 Services</b>						
Personnel Services	-	-	21,216	-	42,199	44,689
Contractual Services	-	-	-	-	1,512	-
Other Charges	-	-	-	-	-	3,500
Capital Outlay	-	-	36,070	-	28,416	-
Activity Total	-	-	57,286	-	72,127	48,189

#### FTE's

Management	-	-	-	-	-	-
Professional/Technical	-	-	-	-	1.50	1.50
Admin/Clerical	-	-	-	-	-	-
Specialized Safety	-	-	-	-	-	-
Total	-	-	-	-	1.50	1.50

